

**Radisson.**  
HOTEL LINCOLNWOOD

*September 16, 1992*

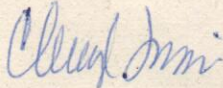
*To Whom It May Concern:*

*In May 1992, we contracted with Andy's Cleaning Service to provide our evening hotel cleaning. Since that time, we have found Andy's to be very conscientious in their cleaning and responsive to our needs.*

*Andy and his team have helped us to raise the level of cleanliness throughout the hotel and we are satisfied with his service.*

*If you wish additional information or have specific questions, please feel free to contact me at (708) 677-1234 extension 6819.*

*Sincerely,*



*Cheryl Timm  
General Manager*

*CT:mh*